

Price list: Frenštát region packages of experiences

Valid from 1 September, 2007

Active packages

- A day in the snow..... for 1 person..... AKT 012 042 2,970 CZK
..... for 1 person + skiing equipment.. AKT 013 043 3,250 CZK
..... for 4 people AKT 014 044 6,960 CZK
..... for 4 people + skiing equipment. AKT 015 045 8,150 CZK
- Aim and fire..... AKT 018 048 1,660 CZK
- Basics of downhill – skitouring..... 3 hours: for 1–2 people AKT 093 237 1,650 CZK
..... 3 hours: for 3–4 people AKT 094 238 2,000 CZK
..... 5 hours: for 1–2 people AKT 095 239 2,715 CZK
..... 5 hours: for 3–4 people AKT 096 240 3,300 CZK
- Go-karts for 4 people AKT 044 115 3,385 CZK
..... for 6–8 people AKT 045 116 6,715 CZK
- Tandem flight in Wallachian skies AKT 004 012 1,550 CZK
- Tarzan on the ropes..... for 1 person..... AKT 046 134 450 CZK
..... for 2 people AKT 047 135 800 CZK
..... for 4 people AKT 048 136 1,550 CZK
- Wallachian double adrenalin for adults..... for 3 people AKT 081 225 2,255 CZK
..... for 4 people AKT 082 226 2,990 CZK
..... for 5 people AKT 083 227 3,725 CZK

Relaxation packages

- Perfect relaxation..... POH 002 003..... 1,220 CZK

Tradition packages

- Around Frenštát in a veteran car for 1–3 people POH 079 241 6,380 CZK
- Visit to a Wallachian miller..... TRA 021 114 290 CZK

orders and reservations
tel.: +420 571 655 196
or on-line at
www.balickyzazitku.cz

You can find more information about the
current range of packages of experiences at

Frenštát pod Radhoštěm Town Information Centre

náměstí Míru 1, 744 01 Frenštát pod Radhoštěm, tel./fax.: +420 556 836 916, e-mail: ic@mufrenstat.cz

web: www.frenstat.info ● www.frenstatpr.cz ● www.mufrenstat.cz

Wallachian Kingdom Information Centre

Dolní 494, 744 01 Frenštát pod Radhoštěm, tel./fax.: +420 556 839 274, tel.: +420 556 831 402

e-mail: ic.frenstat@valasske-kralovstvi.cz, skype: [icfrenstat](https://www.skype.com/name/ICFrenstat), web: www.valasske-kralovstvi.cz

General Terms and Condition

These General Terms and Conditions apply to all services provided by the VALASSKÉ KRÁLOVSTVÍ s. r. o., (Wallachian Kingdom) travel agency, hereafter also "VK s. r. o.", and form an integral part of each Package of Experiences.

I. Introduction

The VALASSKÉ KRÁLOVSTVÍ s. r. o., (Wallachian Kingdom) travel agency advertises and mediates the sale and purchase of selected events and activities via the Packages of Experiences of the Wallachian Kingdom. The client can purchase Packages of Experiences for him/herself or for a third party. The contractual relationship between VK s. r. o. and the client enters into force on payment of the listed price of a Package of Experiences to VK s. r. o. By purchasing the Package of Experiences, the client confirms his/her consent with the General Terms and Conditions. Clients can purchase Packages of Experiences of VK s. r. o. in person, at a sales point of VK s. r. o., through a network of selected information centres, hotels, travel agencies, and via the internet at www.valasske-kralovstvi.cz/eshop. On purchasing a Package of Experiences, the client receives an experience voucher.

II. Protection of personal data

Personal data necessary for communication with the client is exclusively for internal use by VK s. r. o. By providing his/her personal data, the client confirms that he/she consents to receive information concerning planned activities, discounts, events etc., unless the client requests otherwise.

III. Subject of the contract of purchase

The subject of the contract of purchase is the Package of Experiences specified in the client's order.

IV. Rights and responsibilities of the parties to the contract when ordering and supplying services

- 1. Order:** By submitting a valid order, the client commits him/herself to consume the goods or services specified in the order.
- 2. Reservation:** Reservations of the date and location of a particular activity must be agreed with VK s. r. o. by no later than the date listed on the experience voucher, unless otherwise agreed by mutual consent of both parties. If the client does not make a reservation by the date listed on the experience voucher, he/she loses the right to claim the selected service, and loses the right to compensation of any kind. By reserving the date and location of a particular activity, VK s. r. o. commits to provide to the client the relevant service in accordance with the agreed quality and to the agreed extent.
- 3. Claiming a service as part of a Package of Experiences:** The service will be provided to the bearer of the experience voucher.
- 4. Responsibilities of clients:** Clients take part in all activities exclusively at their own risk. The client him/herself must judge whether his/ her state of health and physical condition allow him/her to undertake the selected activity safely. Information on restrictions applicable to selected services offered as Packages of Experiences (e.g. age, state of health, physical condition, the necessity for a medical check-up) is provided as part of the accompanying information which forms an integral part of each Package of Experiences. Several of the services are dependent on weather conditions. If an activity is cancelled due to unfavourable weather, the client who reserved the particular activity for that date/time has the right to re-schedule the service for a different date/time.

V. Prices and conditions of payment

The parties to the contract agree on the purchase price of the Package of Experience as listed in the binding order. The sending of the experience voucher to the client is conditional upon the payment of the purchase price. The purchase price includes all costs associated with the provision of the service as listed in the Package of Experiences of VK s. r. o.

VI. Cancellation of a contract of purchase

If a client cancels the contract of purchase less than 30 (thirty) days prior to the date on which the service is to be claimed, the cancellation fee totals 20 (twenty) percent of the purchase price of the Package of Experiences.

If a client cancels the contract of purchase less than 10 (ten) days prior to the date on which the service is to be claimed, the cancellation fee totals 50 (fifty) percent of the purchase price of the Package of Experiences.

The cancellation fee totals 100 (one hundred) percent of the purchase price of the Package of Experiences in the following cases: if the client fails to produce a valid experience voucher; if the client fails to be present at the agreed date and at the location at which the service is to be provided; if the client cancels his/her participation on the day on which the service is to be provided or on the day prior to which the service is to be provided; if the client cancels the service of his/her own free will during the course of the service; if the client commits a gross breach of safety regulations; if the client is not fit to claim the services (due to unsuitable age, obvious health-related restrictions etc.).

If a Package of Experiences is cancelled by the provider due to unsuitable weather conditions, technical reasons, or exceptional events, the provider will offer to the client a replacement Package of Experiences or will refund the full purchase price to the client.

VII. Responsibilities of the parties to the contract

The client is bound:

- to produce all necessary documentation for the provision of the service (e. g. travel documents, insurance, confirmation of prior medical check-up, etc.); a list of the necessary documentation will be provided to the client no later than the time of ordering. VK s. r. o. bears no responsibility for any damages occurring as a result of the non-validity or incompleteness of the necessary documentation;
- to provide adult supervision for people under 15 (fifteen) years of age or for people who require such supervision as a result of their state of health;
- in cases of people under the age of 18 (eighteen) not accompanied by a legal guardian, to obtain consent from the legal guardian;
- to be present at the appropriate time and location of the service.

VK s. r. o. is bound to provide to the client, no later than the commencement of the service, all detailed information concerning all facts which are of relevance to the customer in relation to the service and which are known to VK s. r. o.

In the case of circumstances preventing the provision of the service according to the agreed conditions, VK s. r. o. has the right to implement the relevant changes to the service or to cancel the service; notification of changes to the service or cancellation of the service will be given without undue delay.

VIII. Complaints and refunds

VK s. r. o. is bound to provide the service as specified in the Package of Experiences to the client in accordance with this General Terms and Conditions and with valid legal requirements.

Notification of complaints

Clients must notify VK s. r. o. of complaints in writing and without undue delay, within 5 (five) days at the latest after the provision of the service. VK s. r. o. is bound to inform the client of the company's response to the complaint within 30 (thirty) days at the latest after receipt of the client's written notification of complaint.

IX. Concluding provisions

1. If a client fails to fully claim a purchased service (activity) due to objective reasons over which VK s. r. o. has no influence, the client has no right to a reduction in the price of the service in question unless agreed otherwise.
2. The rights and responsibilities of the parties to the contract not explicitly stipulated in these General Terms and Conditions are governed by the legal regulations set out in the Civil Code of the Czech Republic.
3. These General Terms and Conditions are valid as of 1 June, 2006.